Warranty Coverage

Wilson Trailer will repair or replace, at its option, any factory-installed part that is defective in material or factory workmanship under normal use, maintenance and service. Normal use excludes any operation in excess of GVWR (gross vehicle weight rating) and any use the Owner's Manual states is not recommended. Warranty repairs will be made and adjusted in accordance with the Extended Warranty Schedule. Any repaired or replaced parts are covered only for the remainder of this warranty. All parts replaced under this warranty become the property of Wilson Trailer. This warranty begins on the date the trailer is delivered to the FIRST RETAIL PURCHASER or the date it is first placed into service as a demonstrator or leased trailer, whichever comes first and continues for a period of (3) three years.

Non-Coverage Items

Tires: Wilson Trailer provides no warranty coverage on tires. Tires are covered under the manufacturer's warranty.
Axles, wheels, tires, suspension, trailer frame and other components and structure damaged through the use of single axle dump valves.
Non-standard features or items specified by the purchaser.
Parts that fail due to lack of required maintenance or use of non-equivalent parts.
Normal wear or deterioration on any part.
Any trailer normally driven outside the United States or Canada.
The replacement of expendable maintenance items when the replacement is not due to a defect in material or factory workmanship.
Any pre-owned trailer.

Major Component Coverage

1 Year Coverage
- Coating on Steel Parts – Parts and Labor Covered
- 18 oz Shurco Tarps – Parts Only
- Cleveland Vibrators
- Air Springs - Parts and ½ Hour Labor 1-12 Months
- Suspension Major Structural Components – Parts and Labor
- Wheel Seals – 1-6 Months Parts and $150 labor per wheel end – 6-12 months Parts and $75 per wheel end

2 Year Coverage
- Shurco Diamond Core Tarp – Parts Only
- Shocks – Parts and ½ Hour labor
- Air Springs – Parts and ½ Hour Labor 1 year - Parts only through year 2
- Pivot Bolts/Alignment Components – 1 year Parts and Labor – Parts only through year 2

3 Year Coverage
- All components manufactured by Wilson Trailer
- Shurco 4500 Electric Tarp Motor – Parts Only
- Shurco Protrap Electric Motor – Parts Only

5 Year Coverage - Vendor only coverage
- Landing Legs – Parts and Labor
- 2-Speed Gear Box - Parts and Labor
- Aluminum Wheels – Parts
- Steel Wheels – Parts
6 Year Coverage - Vendor only coverage
- Slack Adjusters – Parts

7 Year Coverage - Vendor only coverage
- 7-way receptacle
- Wiring Harnesses - Parts and Labor covered for 3 years – parts only coverage thereafter through year 7

10 Year Coverage - Vendor only coverage
- Grote LED lights (Parts and Labor covered for 3 years – parts only coverage thereafter through year 10)

To Get Warranty Service
Parts claimed to be defective in material or workmanship must be brought to the attention of Wilson Trailer or the selling dealer by taking the trailer to the dealer or by written notification within ten (10) days of discovery, and any repairs or replacement must be commenced within forty-five (45) days thereafter. Wilson Trailer has the right to inspect the claimed defect and determine whether the part is covered by this warranty. If you cannot get warranty service, or you are dissatisfied with the service or with a warranty decision, contact Technical Service and Claims Manager, 1-800-798-2002, Wilson Trailer, P.O. Box 6300, Sioux City, IA 51106.

Owner’s Responsibility
As the FIRST RETAIL PURCHASER of the trailer, you have the responsibility to perform the required maintenance at the proper intervals and make reasonable and normal use of the trailer.

The FIRST RETAIL PURCHASER needs to contact Wilson Trailer’s Warranty Department at the 1st sign of a defect in material or workmanship at 1-800-798-2002 to get the claim on record.

Warranty Work
All warranty work must preformed at a repair shop approved in advance by Wilson Trailer Company.

Limitations and Disclaimers
Wilson Trailer disclaims any responsibility for any loss of time or use of the parts or trailers in which the parts are installed, transportation, cargo loss, or other incidental or consequential damage. Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty. Wilson Trailer makes no warranty as to quality or performance of its trailer other than set forth above. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you special legal rights, and you may also have other rights which vary from state to state.

To file a claim or if you need answers to questions about this warranty, contact the Wilson Trailer Warranty Department:

Wilson Trailer, PO Box 6300, Sioux City, IA 51106
800-798-2002

www.wilsontrailer.com
email: warranty@wilsontrailer.com